



# Communication in Social Work

*2nd edition*

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Macmillan International Higher Education

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Paperback

9781403916204

\$40.99

Effective communication is a vital part of the social worker's job. This welcome new edition of a classic text provides students and practitioners with essential advice and guidance about communicating and interacting in a range of social work settings. Based on the author's extensive personal and teaching experience, the text offers a succinct introduction to a variety of communication techniques, including symbolic, non-verbal, verbal, written and electronic forms of communication. Importantly, it discusses the perspectives of service users and explores their experiences and interpretations of how a social worker looks, acts and speaks, thus giving a real insight into the implicit messages being conveyed. New to this edition are Putting it into Practice activities and further reading suggestions, designed to support learning and understanding and to enable readers to reflect critically for practice. Written in an appealing narrative style that cannot fail to draw the reader in, *Communication in Social Work* is an engaging and comprehensive book suitable...

## TABLE OF CONTENTS

Introduction  
Helpful and Effective Communication: The View of Users of Services  
Types of Communication: Symbolic, Non-verbal and Verbal  
Types of Communication: Written and Information Technology  
Building and Maintaining Relationships  
Attending and Listening  
Sharing Information  
Shared Purpose and Assessment  
3 more...

## FEATURES

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