

Figure 5.1 Summary of logistics' activities

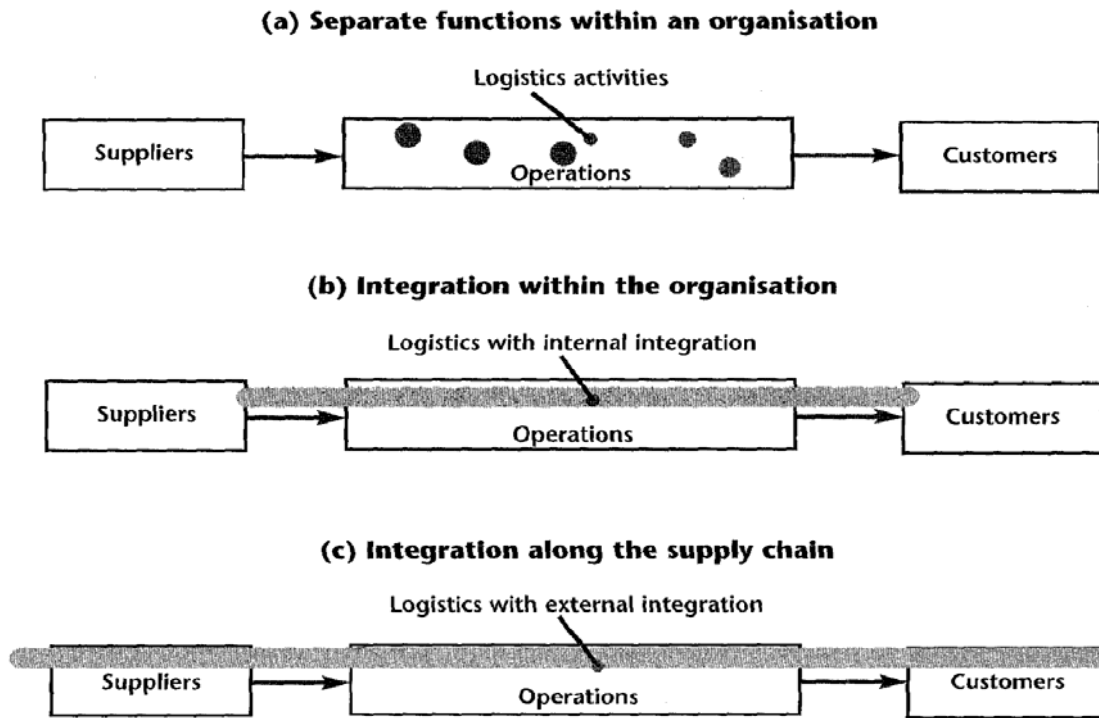


Figure 5.2 Three levels of logistics integration

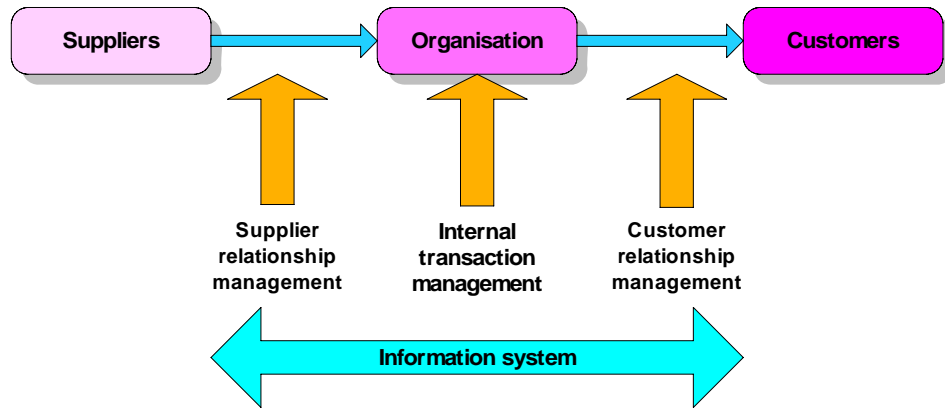


Figure 5.4 Role of customer/supplier relationship management

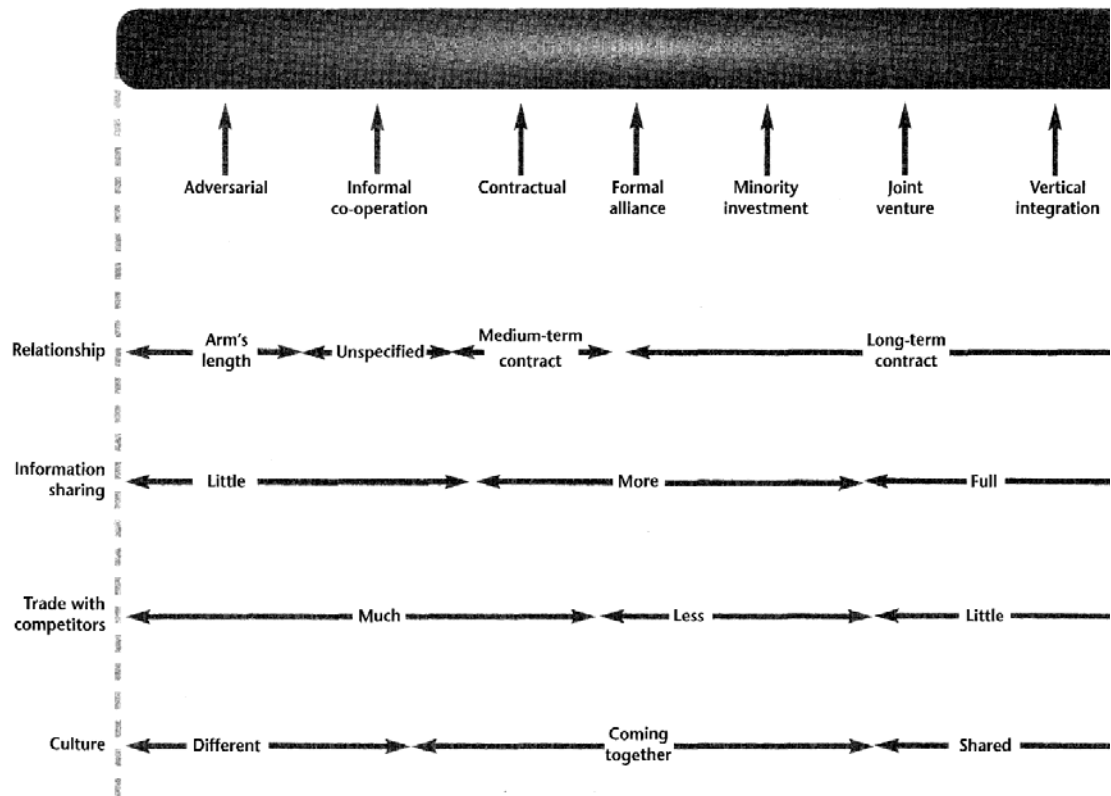


Figure 5.5 Spectrum of relationships for co-operation

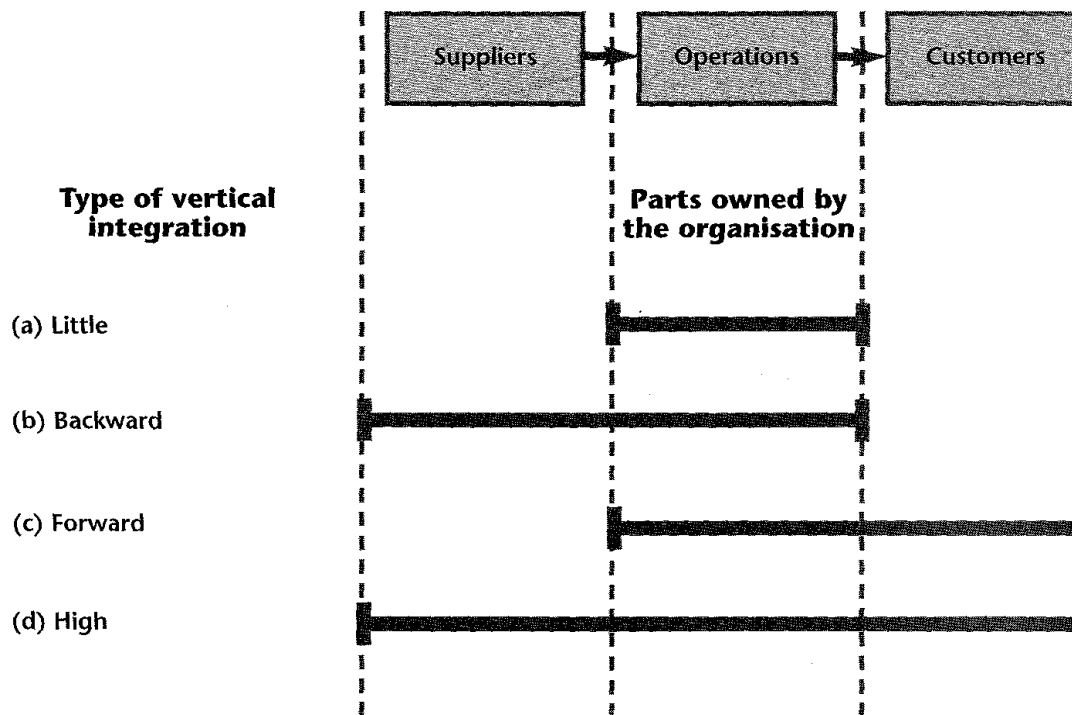


Figure 5.6 Different levels of vertical integration